

The platform partner behind modern insurance administration.

AMS Insurance Management combines deep insurance expertise with AMS Protego, helping Life and Health insurers simplify complex policy environments, connect their technology ecosystem and modernise without losing control.



40%

of NZ life insurance policies administered on AMS platforms.



40+ years

of insurance administration expertise.



>99.5%

platform uptime supporting critical insurance operations.



120,000+

policies migrated with zero data loss.



www.ams.co.nz

Local expertise. Global strength.

AMS Insurance Management is a New Zealand insurance technology business with more than 40 years' experience in policy administration.

We're part of Vencora, Volaris Group and Constellation Software. That gives AMS the backing and perspective of a global software group, while retaining a local team that knows the New Zealand insurance market and is directly accountable to our customers.

We combine the accessibility of a local specialist with the stability of a long-term global owner.



**Constellation
Software Inc.**

1,400+
BUSINESS

100+
COUNTRIES

\$11.6B
ANNUAL REVENUE



Volaris Group

60+
COUNTRIES

240+
COMPANIES

17,500+
EMPLOYEES



Vencora

77+
GEOGRAPHIES

19
COMPANIES

1,900+
TEAM MEMBERS



**Part of global
ecosystem.
Local experts.
Built for NZ.**

Our Approach



We know insurance

Backed by one of the world's largest software groups with a proven long-term ownership model.



We take pragmatic view of modernisation

Change what should change.
Connect what should connect.
Keep what continues to work.



We are here for long term

Long-term ownership.
Long-term customer relationships.

What this means for customers



Continued investment

Ongoing investment in product development, technology capability and customer success.



Broader expertise

Access to specialist knowledge from a global network of insurance and financial services software businesses.



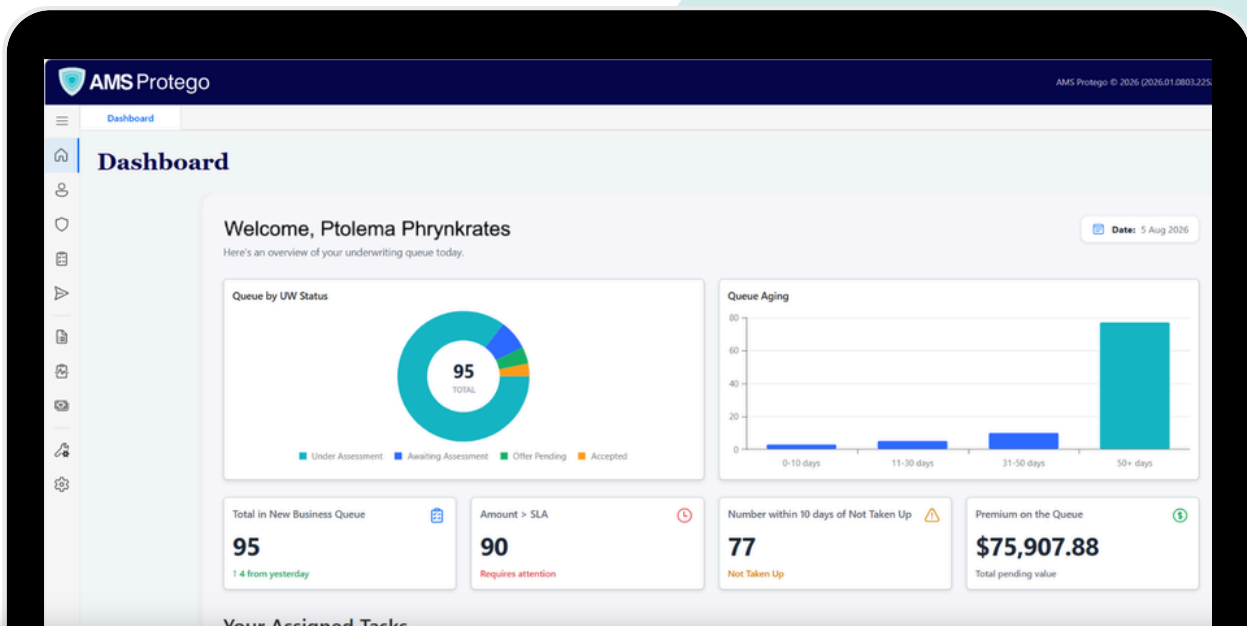
Local accountability

A dedicated New Zealand team that understands local market requirements and remains directly accountable to customers.



Introducing AMS Protego.

AMS Protego is our core insurance administration platform for Life and Health insurers. It supports new, existing and legacy products in one environment, allowing insurers to modernise progressively rather than forcing wholesale replacement of systems that continue to work. We do not believe modernisation means replacing everything that works for you.



Modernise progressively

Introduce new capabilities and experiences without replacing valuable core functionality.



Manage every policy

Support modern and legacy products within a single administration environment.

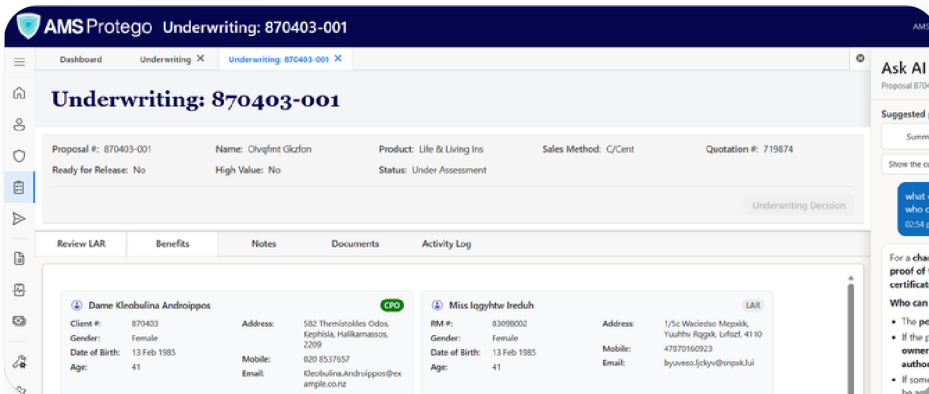


Connect the ecosystem

Integrate systems, data and workflows across the technology landscape.

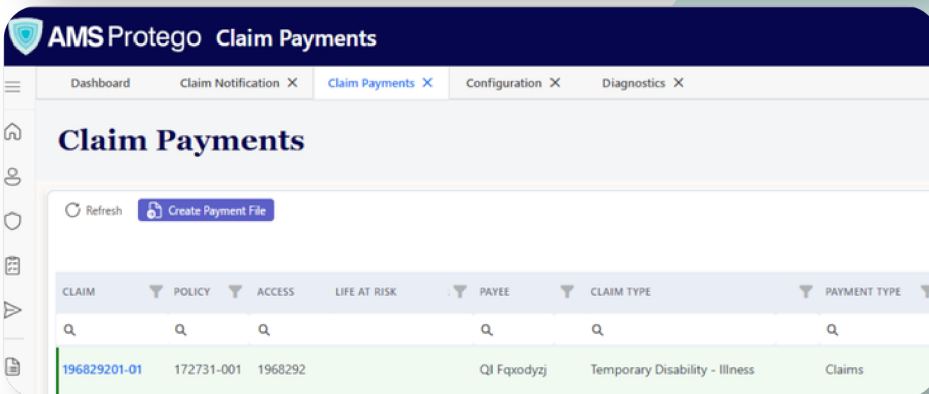
Designed around the work your teams need to do.

AMS Protego is designed around the day-to-day work of insurance operations teams. It brings policy information, activity and work together, helping people understand what has happened, what needs attention and what needs to happen next.



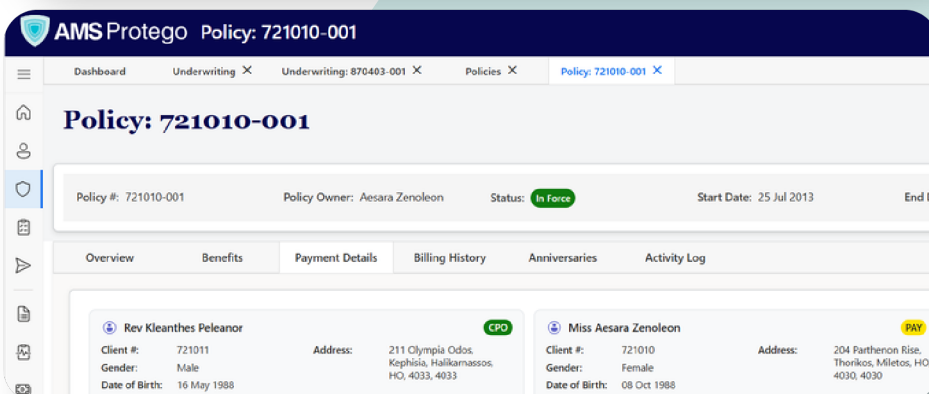
Understand the policy.

Bring policy, customer, servicing and activity information together.



See what needs attention.

Use work queues, ageing and task status to identify priorities.



Manage work in context.

Keep the information and process needed to make a decision together.



At the centre of your ecosystem.

AMS Protego sits at the core of the insurance operation without needing to be the whole technology stack. It connects with digital channels, CRM, document management, payments, finance and data platforms, allowing insurers to evolve the surrounding ecosystem over time.



Executive



Product



Customer
Service



Operations



Compliance



Finance

Channels



Member
portal



Adviser
portal



DTC portal



New
business /
underwriting



AMS Protego Core Insurance Platform

- Product manufacture
- New Business
- Policy Administration
- Reinsurance
- Claims
- Accounting and reporting



Enterprise systems



CRM



EDMS /
Archive



General
ledger



Payments



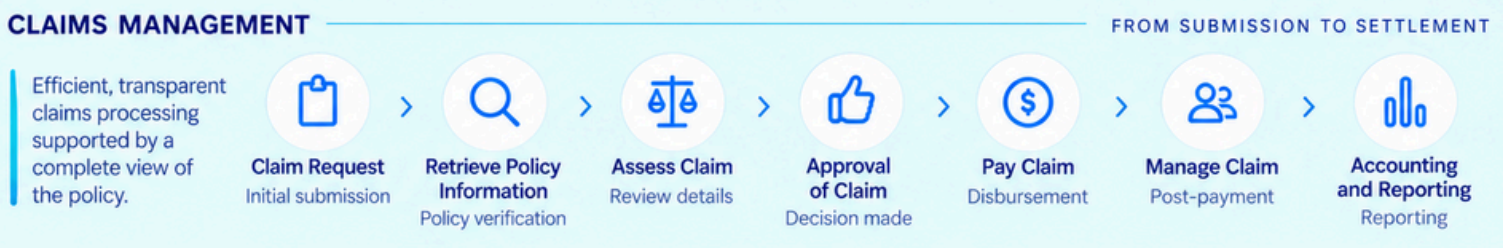
Other
enterprise
services



Enterprise Data Warehouse

Supporting the policy lifecycle from new business through to claim.

From new business and underwriting through policy servicing and claims, the platform brings together the information and workflows needed to support efficient operations and improved customer outcomes.



Built for the products insurers actually manage.

Life and Health insurers rarely have the luxury of starting again. Portfolios can span decades of product development, regulatory change and customer commitments. Protego supports new products alongside long-duration traditional and legacy products in one administration environment.



Life Products

- Term Life Insurance
- Endowment Insurance
- Accidental Death
- Credit Insurance



Living Products

- Critical Illness /Trauma
- Total Permanent Disability
- Disability Income
- Home Loan Insurance
- Replacement Income



Historical Products

- Endowment
- Bonus Endowment
- Bonds
- Unit Linked
- Capital Accumulated products

One administration platform across the portfolio.

Planning the future of your policy administration environment?

Insurers talk to us when they are considering:

- consolidating administration platforms
- launching new products
- moving towards SaaS
- reducing reliance on legacy technology
- connecting policy administration more effectively with the wider technology ecosystem

The right answer isn't always wholesale replacement. Sometimes it is incremental modernisation. Sometimes consolidation. Sometimes a broader transformation.

We can help you work through the options and what they could mean for your business.

Start a conversation with AMS.



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